

Heritage Ranch Community Services District

4870 Heritage Road, Paso Robles, CA 93446

(805) 227-6230 ~ Fax (805) 227-6231

www.heritageranchcsd.com

2012 AUG 7 AM 8 25

July 31, 2012

RECEIVED
SLO COUNTY GRAND JURY

Presiding Judge Barry T. La Barbera
Superior Court of California
1050 Monterey Street
San Luis Obispo, CA 93408

Re: Response to San Luis Obispo County Grand Jury Findings
"Managing Millions: Assessing the Transparency of Community Service
Districts"

Enclosed is the Heritage Ranch Community Services District's response to the findings of the San Luis Obispo County Grand Jury's report titled "Managing Millions: Assessing the Transparency of Community Service Districts":

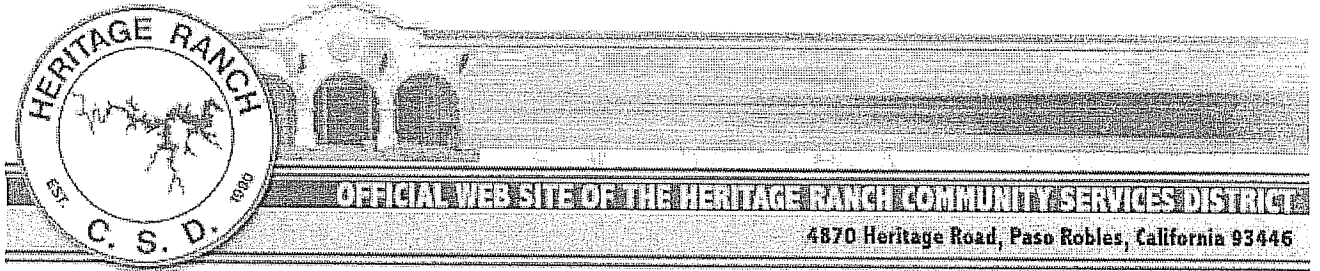
Finding 6 – Heritage Ranch CSD meet the agenda requirement. It has insufficient contact information for the general manager.

Response – The Heritage Ranch CSD website has a tab titled "About Us" (attached). This website page has email addresses for staff including the general manager. The Heritage Ranch CSD has the main office phone number in several tabs including the Contact Us tab and Customer Services tab. The Heritage Ranch CSD will add its main office phone number in the header of each web page.

Sincerely,

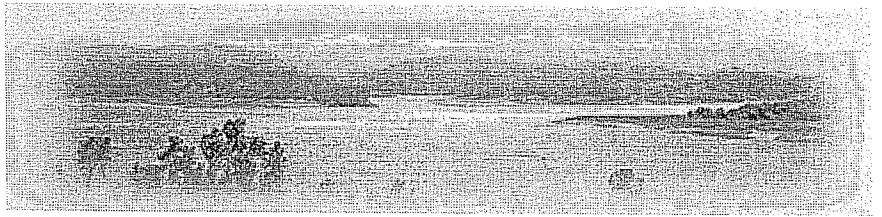
Dan Burgess
President Board of Directors
Heritage Ranch Community Services District

cc: SLO Grand Jury



- [Home](#)
- [About Us](#)
- [Contact Us](#)
- [Board Information](#)
- [Water Planning](#)
- [Budget](#)
- [Conservation](#)
- [Customer Services](#)
- [CCR Report](#)
- [Solid Waste](#)
- [Employment](#)
- [Recycle](#)
- [Feedback](#)
- [Calendar](#)

About Us



Conservation The District's service area takes in some 5,361 acres, which is less than the entire Village of Heritage Ranch (the certificated parcel area was excluded with the change from CSA 19 to HRCSD). Generally speaking, we are bounded on the west by Lake Nacimiento, on the north by Nacimiento River, on the east by Camp Roberts, and on the south by said certificated parcels.

Employment The County approved master plan for Heritage Ranch allows for 2,900 residential units. To date, 2090 lots are approved within final subdivisions of which about 1750 lots actually have some type of residence.

Our Staff

- John D'Ornellas - *General Manager*
- Kristen Gelos - *Office Assistant*
- Debbie Fransen - *Finance Manager*
- Jason Molinari - *Operations Supervisor*
- Ryan Brink - *Operator*
- Heather Speer - *Operator*
- Roy Arnold - *Operator*
- Michael Sobotka - *Operator*
- James Pritchett - *Operator*