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EXHIBIT 1**First District Data Furnished: Source of Contact by Month****First District**

| Source | 2012 | | | | | | | | | 2011 | | | Total |
|-----------|------|-----|-----|-----|-----|------|------|-----|------|------|-----|-----|-------|
| | Jan | Feb | Mar | Apr | May | June | July | Aug | Sept | Oct | Nov | Dec | |
| Web/Email | 15 | 23 | 31 | 25 | 38 | 38 | 32 | 33 | 14 | 41 | 22 | 19 | 331 |
| Phone | 67 | 73 | 63 | 109 | 101 | 115 | 96 | 112 | 66 | 101 | 115 | 88 | 1106 |
| Fax | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 6 |
| Letter | 8 | 8 | 2 | 6 | 7 | 9 | 10 | 4 | 0 | 7 | 11 | 4 | 76 |
| Comm Mtg | 1 | 0 | 0 | 1 | 3 | 2 | 2 | 0 | 2 | 1 | 0 | 1 | 13 |
| Walk-ins | 21 | 26 | 20 | 25 | 37 | 8 | 11 | 9 | 6 | 19 | 17 | 9 | 208 |
| Total | 113 | 131 | 116 | 166 | 187 | 173 | 152 | 158 | 89 | 169 | 165 | 121 | 1740 |

EXHIBIT 2**Second District Data Furnished: Source of Contact by Month****Second District**

| Source | 2012 | | | | | | | | | 2011 | | | Total |
|--------|------|-----|-----|-----|-----|------|------|-----|------|------|-----|-----|-------|
| | Jan | Feb | Mar | Apr | May | June | July | Aug | Sept | Oct | Nov | Dec | |
| Phone | 58 | 53 | 56 | 78 | 83 | 80 | 69 | 75 | 79 | 26 | 40 | 42 | 739 |
| Letter | 22 | 20 | 21 | 31 | 21 | 24 | 19 | 23 | 31 | 7 | 15 | 15 | 249 |
| Email | 36 | 33 | 35 | 21 | 24 | 20 | 21 | 25 | 37 | 17 | 25 | 27 | 321 |
| Web | 15 | 15 | 18 | 10 | 14 | 16 | 11 | 13 | 19 | 10 | 10 | 11 | 162 |
| Other | 13 | 11 | 10 | 16 | 25 | 23 | 18 | 15 | 14 | 6 | 9 | 10 | 170 |
| total | 144 | 132 | 140 | 156 | 167 | 163 | 138 | 151 | 180 | 66 | 99 | 105 | 1641 |

EXHIBIT 3**Third District Data Furnished: Source of Contact by Month****Third District**

| Source | 2011 | | | 2012 | | | | | | | | | Total |
|-----------|------|-----|-----|------|-----|-----|-----|-----|------|------|-----|------|-------|
| | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sept | |
| Phone | 30 | 31 | 41 | 77 | 77 | 55 | 65 | 68 | 90 | 74 | 40 | 54 | 702 |
| Letter | 21 | 9 | 14 | 12 | 9 | 18 | 15 | 16 | 6 | 8 | 9 | 11 | 148 |
| Email | 8 | 10 | 10 | 11 | 12 | 18 | 13 | 8 | 17 | 14 | 7 | 5 | 133 |
| Walk-In | 1 | 1 | 0 | 0 | 1 | 3 | 2 | 2 | 2 | 0 | 1 | 2 | 15 |
| Fax | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 1 | 1 | 0 | 9 |
| Board Mtg | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Total | 60 | 51 | 65 | 101 | 102 | 95 | 96 | 94 | 117 | 97 | 58 | 72 | 1008 |

EXHIBIT 4

CRM Data Portion of Submission from District 4

| Source | 2011 | | | 2012 | | | | | | | | | Total |
|--------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|----------|------------|
| | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sept | |
| Phone | | | | | | | | | | | | | |
| Letter | 33 | 11 | 17 | 30 | 13 | 46 | 24 | 21 | 26 | 25 | 27 | 8 | 281 |
| Email | | | | | | | | | | | | | |
| Walk-In | | | | | | | | | | | | | |
| Fax | | | | | | | | | | | | | |
| Board Mtg | | | | | | | | | | | | | |
| Total | 33 | 11 | 17 | 30 | 13 | 46 | 24 | 21 | 26 | 25 | 27 | 8 | 281 |

See exhibit 6 for full submission as received from the Fourth District

EXHIBIT 5

Fifth District Data Furnished: Source of Contact by Month

Fifth District

| | 2011 | | | | 2012 | | | | | | | | Total |
|--------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|-------------|
| | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | |
| Email | 121 | 144 | 93 | 74 | 82 | 94 | 85 | 109 | 78 | 49 | 106 | 132 | 1167 |
| Letter | 72 | 92 | 82 | 80 | 60 | 95 | 65 | 68 | 58 | 60 | 52 | 74 | 858 |
| Phone | 56 | 29 | 30 | 29 | 30 | 36 | 33 | 16 | 30 | 26 | 21 | 48 | 384 |
| Fax | 4 | 12 | 3 | 2 | 5 | 0 | 0 | 5 | 2 | 2 | 3 | 0 | 38 |
| Walk-In | 1 | 5 | 5 | 2 | 2 | 1 | 1 | 0 | 4 | 1 | 2 | 5 | 29 |
| FYI | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 5 |
| Board Mtg | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 1 | 0 | 3 |
| Web | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 1 | 0 | 3 |
| Comm Mtg | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 4 |
| Total/Month | 254 | 283 | 213 | 189 | 179 | 231 | 186 | 198 | 173 | 138 | 187 | 260 | 2491 |

EXHIBIT 6

**Fourth District Constituent Communication 2012 - (Estimated)
January - September 2012**

| 4th District Communications | January | February | March | April | May | June | July | August | September | Total |
|--|------------------|-------------------|-------------------|-------------------|-------------------|------------------|------------------|------------------|-----------------|---------------|
| Letters⁵ | 30 CRM/ 85 | 13 CRM/ 105 | 46 CRM/ 115 | 24 CRM/ 110 | 21 CRM/ 110 | 26 CRM/ 90 | 25 CRM/ 90 | 27 CRM/ 90 | 8 CRM/ 90 | 885 |
| E-mails/Web | 75 | 75 | 100 | 100 | 100 | 100 | 90 | 90 | 100 | 830 |
| Phone Calls | | | | | | | | | | |
| Downtown | 350 | 500 | 500 | 500 | 500 | 500 | 350 | 350 | 350 | 3,900 |
| Rowland Heights/ Hacienda Heights Field Office | 75 | 75 | 80 | 80 | 80 | 80 | 80 | 80 | 80 | 710 |
| Long Beach/ Signal Hill Field Office | 275 | 300 | 350 | 350 | 350 | 350 | 275 | 275 | 350 | 2,875 |
| Torrance Field Office | 60 | 50 | 70 | 70 | 70 | 60 | 60 | 70 | 70 | 580 |
| San Pedro Field Office | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 50 | 450 |
| Norwalk Field Office | 45 | 65 | 65 | 65 | 65 | 45 | 45 | 40 | 60 | 495 |
| Bellflower Field Office | 35 | 45 | 45 | 45 | 45 | 35 | 35 | 35 | 35 | 355 |
| Total Estimated Number of Con- stituent Com- munication | | | | | | | | | | <u>11,075</u> |

**Fourth District Constituent Communication 2011 - (Estimated)
October - December 2011**

| 4th District Communications | October | November | December | Total |
|---|---------------|---------------|---------------|-------|
| Letters⁵ | 33 CRM/ 80 | 11 CRM/ 80 | 17 CRM/ 75 | 235 |
| E-mails/Website | 110 | 110 | 90 | 310 |
| Phone Calls | | | | |
| Downtown | 500 | 500 | 300 | 1,300 |
| Rowland Heights/Hacienda Heights Field Office | 80 | 75 | 60 | 215 |
| Long Beach/Signal Hill Field Office | 350 | 300 | 250 | 900 |
| Torrance Field Office | 70 | 65 | 50 | 185 |
| San Pedro Field Office | 50 | 65 | 50 | 165 |
| Norwalk Field Office | 60 | 60 | 45 | 165 |
| Bellflower Field Office | 45 | 60 | 45 | 150 |

⁵ The total of the letters in CRM is 281 (first number in each letter cell for both tables).
All other numbers are estimates provided by the Fourth district

| | | | | |
|--|--|--|--|-------|
| Total Estimated Number of Constituent Communication | | | | 3,625 |
|--|--|--|--|-------|

LIST OF ACRONYMS

BOS Los Angeles County Board of Supervisor’s

CRM Constituent Relationship Management system (Microsoft Dynamics® CRM)